



GREAT PINE LTD

Looking after your wellbeing

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Privacy Policy

This website is owned and operated by Great Pine Limited and will be referred to as "we," "our," and "us" in this Privacy Policy. By using this site, you agree to the Privacy Policy set out on this page. The Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the website.

We reserve the right to modify or remove portions of this Privacy Policy at any time at our discretion. This Privacy Policy is in addition to any other terms and conditions applicable to the website.

We recognize the importance of protecting the privacy of information collected about visitors to our website, particularly information that can identify an individual ("personal information"). This Privacy Policy governs how your personal information, obtained through the website, will be dealt with. This Privacy Policy should be reviewed periodically to stay updated on any changes. We welcome your comments and feedback.

USE OF INFORMATION

Personal information submitted by visitors to our site is used only for the purpose for which it is submitted or for related secondary purposes unless we disclose other uses in this Privacy Policy or at the time of collection. Copies of correspondence sent from the website, which may contain personal information, are stored as archives for record-keeping and backup purposes only.





PERSONAL INFORMATION

We collect personal information from visitors to our site only when it is knowingly and voluntarily provided. This may include information necessary to offer further services or respond to inquiries. Our goal is to ensure that this policy safeguards your personal information in accordance with applicable privacy laws in New Zealand.

COLLECTING INFORMATION ON REGISTERED MEMBERS

When you register with us, we collect personal information to enable you to fully utilize our services. This may involve providing additional details as outlined below.

REGISTRATION

Registration is optional. It may involve submitting your name, email address, address, telephone numbers, and preferences for receiving updates and promotional materials. You can access and update this information at any time by logging into your account.

CREDIT CARD DETAILS

Credit card details are stored only for payment processing purposes and will be deleted once the payment is completed.

DISCLOSURE

We will only disclose personal information with your consent or when necessary to fulfil the purpose for which it was provided. In special cases, we may disclose information if we believe it is necessary to identify, contact, or take legal action against individuals causing harm to our rights, property, users, or others. We may also disclose information when required by law. Additionally, we may share your personal information with third parties who assist us in providing goods or services on our behalf.



SECURITY

We are committed to maintaining the security, integrity, and privacy of personal information submitted through our sites. We regularly review and update our security measures in line with current technologies. While we strive to protect the data transmitted over the Internet, we cannot guarantee complete security. However, we will make every reasonable effort to safeguard the personal information you transmit to us and ensure its security within our systems.

Our employees and contractors who manage our information systems are required to respect the confidentiality of personal information. Despite these measures, we are not responsible for events arising from unauthorized access to your personal information.

COLLECTING INFORMATION FOR USERS

IP Addresses

Our web servers collect IP addresses to diagnose problems and support issues with our services. This information is collected in aggregate form and cannot be traced back to individual users.

Cookies and Applets

We use cookies to enhance your experience on our site. Cookies help us improve security by storing session IDs and monitoring single-user access. The aggregate, non-personal information collected from cookies assists us in analysing site usage.

ACCESS TO INFORMATION

We take all reasonable steps to ensure that the information we hold about you is secure, accurate, and up-to-date. If you find that any information we hold about you is incorrect, please contact us to request a correction.

Our employees and contractors who manage our information systems are also required to maintain the confidentiality of personal information.

